

Information Technology Department Customer Services Division

Password:

customer-centric

....Hear what ITD Customers have to say...

"...The technician worked with me until the problem was resolved. Great to work with."

Department of Human Services,
Bismarck

"....Thank you very much for fixing my mistake!! Your quick response and willingness to help is appreciated!!"

Cass County – Social Services, Fargo

"...I was helped immediately when I had my problem. Thanks a lot!"

Department of Transportation,
Bismarck

"...Thank you for responding so quickly to my questions. I was very satisfied with the answers.."

Bank of North Dakota

"....I will be telling everyone how helpful you all were! Thank you and Happy New Year!"

Department of Human Services,
Devils Lake

"....Really appreciated all the weekend help."

Benson County – City/County Public Health, Minnewaukan

"...consistently provides excellent customer service."

Department of Emergency Services,
Cavalier

"....They always get me back to work within a minute. They do an excellent job!!"

State Penitentiary, Bismarck

"...The staff at ITD is very knowledgeable and courteous. Nice to work with you guys. Thank you for all you do!"

Central Services, Bismarck

"....The gentleman that helped me was very persistent in connecting me with the agency I needed to resolve my issue. Without this help, I would probably still be trying to figure out my next step. Very well done!!!"

Dunn County Auditor, Killdeer

"....Without the 24hr service and support everything would be at a stand still. I have never been let down by ITD and they always seem happy to help."

Mayville Police Department

"...You guys do a great job! Thank you! Appreciate your efficiency!"

Office of the Governor

"....I got a real live person immediately, who fixed the problem in under 10 seconds. It doesn't get any better than that!"

Department of Human Services, Fargo

"...Very polite and helpful."

Labor Commission, Bismarck

"...always very helpful and courteous. We out in the field really appreciate the helpfulness and attitude."

Badlands Human Service Center,
Dickinson

"....Thanks so much for your help and patience!!"

Independent Study Division, Fargo



Incident Management Survey Comments (December, 2006)